



President's Circle Event 2008

Remarks for
Janet M. Davidson, O.C.
President and CEO
Trillium Health Centre

October 8, 2008
Trillium Health Centre

Good evening!

I am so pleased you could join us this evening so that I could personally thank you – our President's Circle donors – for the difference you make in the lives of our patients.

I believe that a donation is an expression of trust. Your decision to support Trillium Health Centre – in the significant ways that you do – demonstrates your trust in our people, our abilities and our vision.

I am here to affirm for you that your donation to Trillium is a smart investment in a solid organization.

Thank you for you trusting in our people. The Trillium team – 6,000 strong - continuously works to improve the quality of our care, improve our systems, and improve the service we provide. The quality of our staff, physicians and volunteers ultimately makes the difference in the quality of care we provide. They continue to be the hallmark of this organization.

This was validated earlier this year when it was announced that Trillium received the Gold Award and the Progressive Excellence Program Level 4 Award from the National Quality Institute - a leading Canadian authority on workplace excellence.

This recognition acknowledges our sound, systematic approach to excellence across all areas with sustained positive results. It demonstrates the hard work, leadership and commitment of the entire Trillium team to delivering high quality performance for our patients by our staff, physicians and volunteers.

We are only the second hospital in Canada to be recognized with this distinction and in awarding us this honour, National Quality Institute said Trillium was most deserving because it consistently showed:

- Strong leadership and commitment
 - Strong patient focus at all levels
- Strategic alignment of aims, measures and activities
 - Capability for improvement
- And an engaged “just do it” workforce.

That “just do it” workforce...it makes things happen.

Thank you for trusting in our abilities.
Providing the quality care means meeting the needs
of each and every patient in warm, safe
environments that house leading-edge equipment
and incorporate the best clinical practices.

You – our leadership donors – have had a
significant stake in our capital expansion. In fact,
many of the projects have your names on them –
such as the Betty and Buster Lockwood Cancer
Detection and Treatment Centre, the McLaughlin
Cardiovascular Operating Room and the Harold G.
and June C. Shipp Stroke Centre.

Thank you for trusting in our vision.
I firmly believe that a smart institution should have a
good road map based on the details of a strategic
plan. I’m now working very closely with our Board of
Directors and our senior team on our next multi-year
plan which will be introduced in next spring.

This new plan - with input from staff, physicians,
volunteers and our community – will shape our

priorities going forward. We are only one hospital within the LHIN and that means we cannot operate in isolation within our community and within the greater health care network.

As part of a greater health care network, it is our responsibility to lead the way through innovation and by training the next generation of health care leaders as we enter the age of e-health.

Trillium has done this in great part by developing key partnerships.

We have strong relationships with more than 400 health care and community-based organizations, which allows us to enhance our health services.

Our partnership with the University of Toronto Mississauga and our recently announced status as a teaching facility will allow us to meet our goal of developing tomorrow's health care leaders.

As for our strategic priorities – they'll be influenced by our LHIN, government, demographics, quality and excellence.

Looking to the future, we promise to carry on our tradition of leadership, excellence and innovation. Your generous support will ensure that the Trillium story will continue to be one of constant progress.

Your trust is our motivation.

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