

SURGICAL CLINICS

Our Surgical Clinics are at our West Toronto location, 150 Sherway Drive, Etobicoke, off of the West Mall, south of the Queensway, and across the street from Sherway Gardens. Both the Toronto Transit (routes 15B, 80B, and 123A) and Mississauga Transit (route 4) make regular stops at Sherway Gardens. You can also take Trillium's shuttle bus from the Mississauga location to West Toronto, which leaves Monday to Friday on the half hour. This is a free service for our patients and staff.

PARKING INFORMATION—WEST TORONTO

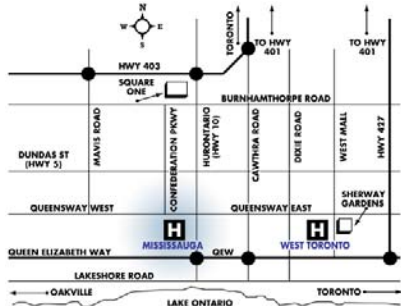
\$3.00 per half hour to a maximum of \$16.00 per day.

\$25.00 for a day pass with in/out privileges.

10-pack coupons \$70.00

30-pack coupons \$180.00

\$90.00 monthly pass with in/out privileges



Should you have any questions or concerns about your care, please share this with a member of your health care team.

If your concern cannot be resolved by the health care team, or you wish to speak with someone else, please feel free to call our Patient Relations Consultant at: (905) 848-7164.

Surgical Health System		
Chief of Surgery	Dr. Gary McIsaac	
Chief of Anesthesiology and Medical Director Peri-operative Services	Dr. Craig Irish	
Director	Derek McNally	(905) 848-7580 Ext. 2265
Admin. Support	Fran Byrne	(905) 848-7580 Ext. 2209
Manager Inpatient Units	Gail Scott	(905) 848-7580 Ext. 3429
Manager Ambulatory (WT)	Anna Hagan	(905) 848-7580 Ext. 5296
Manager Peri-operative (M)	Jennifer Watson	(905) 848-7580 Ext. 2489
Manager CPS/SPD	Vacant	(905) 848-7580 Ext. 3650
Clinical Leaders: OR/PACU/DS (M) 2B Surgery 3C Surgery	Kathy Saliba Sandra Mech Michelle D'Souza	(905) 848-7628 (905) 848-7623 (905) 848-7558
OR/PACU/DS (WT)	Judith Vicente	(905) 848-7580 Ext. 5455
Surgical Clinics (WT)	Lorrie Bischoff	(905) 848-7580 Ext. 5254
Intensive Care Unit	Medical Health System	(905) 848-7663
CCAC (Home Care Numbers)		
Peel Region (905) 848-7580 Ext. 2262		
Etobicoke Region (416) 521-7580 Ext. 5290		
Public Health Nurse Peel (905) 791-7800 Ext. 7401		

Trillium Health Centre

Mississauga: 100 Queensway West
Mississauga, Ontario

West Toronto: 150 Sherway Drive
Etobicoke, Ontario



Your Health. Our Passion – for Life

Welcome to the Surgical Health System

Inpatient Unit



Information for Patients and Families.

WELCOME TO THE SURGICAL HEALTH SYSTEM INPATIENT UNIT

We encourage you and/or a member of your family to become an active participant in your care.

As the patient, you play an important role. This includes knowing and understanding what the plan of care is for you while you are in hospital.

ASK QUESTIONS. Your health team may include the clinical leader, your doctor, nurse, discharge planner, social worker, physiotherapist, occupational therapist, dietician, pharmacist, and speech & language pathologist. You may see one or all of these people, depending on your condition.



ACTIVITY

Activity is an important part of recovery. The health care team will assist you with your level of activity. Normally, the more active you are the faster you may recover. If you are unable to get out of bed, ask your health care team about deep breathing and coughing exercises, and leg exercises.

If you leave the unit, please inform your nurse.

DISCHARGE

Your Allied Health Team can assist you with any concerns if you live alone. We need your help ... in an effort to make our beds available for patients awaiting admission, we ask that you:

- Know when your doctor is sending you home;
- Arrange transportation home in advance—by 10:00 a.m. on the day of discharge;
- Speak with your nurse if you have concerns about your care at home;
- Please return all equipment on loan prior to discharge.

THINGS YOU NEED TO KNOW

- Your identification bracelet is important for your safety. Please wear it at all times.
- A call bell is located in the bathroom and at your bedside for use if you need help.
- During a fire alarm, patients and families are asked to stay in the room. Staff will close your door and tell you when it is safe to leave.
- Please bring in your own personal care items, but send valuables home. The hospital is not responsible for lost or stolen items.
- Telephones are available in your room at a cost per day. Press “9” for an outside line. Your phone number will be available upon admission.
- Television rental is available. Call extension 2350 or see the Order Forms near the nursing stations. *This is an independent service.*
- It is important for your doctor to have a list of all the medications you are taking, including vitamins and natural therapies. Some of these therapies can interfere with your treatment.

VISITOR POLICY

Trillium Health Centre allows only two (2) visitors per patient at any one time between the hours of 12:00 noon and 8:00 p.m. Each visitor must ensure that he/she is free from cough, cold, or fever. Please contact the appropriate nursing station if you wish to speak to someone regarding the visitor policy:

2B Surgery—(905) 848-7623

3C Surgery—(905) 848-7558

INFORMATION FOR FAMILIES

When asking Patient Inquiry about the condition of a family member, call the appropriate surgical unit as noted above. Please ask to speak to the Clinical Leader.

We ask that you appoint **ONE MEMBER** to call for updates or information. Please save enquiries until after 10:00 a.m. This allows the health care team time to assess and care for

