

**What you should know about Hand Hygiene:**

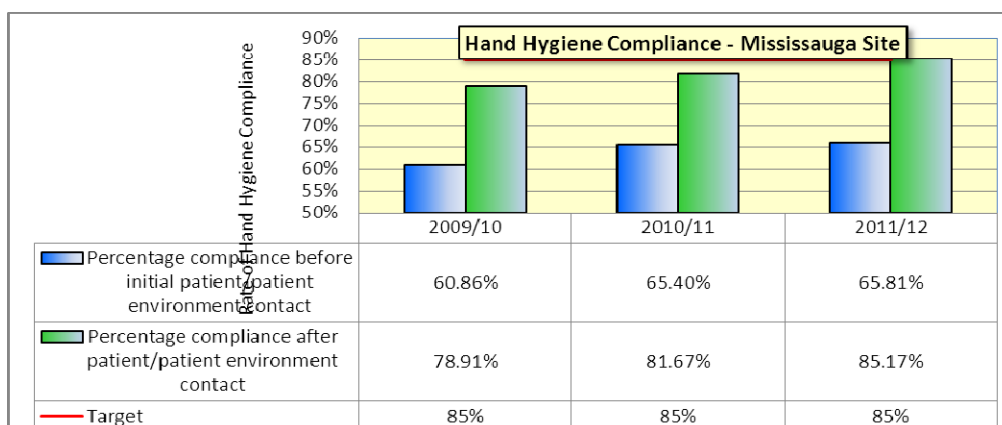
Patient safety is a top priority at Trillium Health Centre. Trillium’s goal is to reduce the number of hospital acquired infections. Hand hygiene is considered the single most important way to reduce hospital acquired infections.

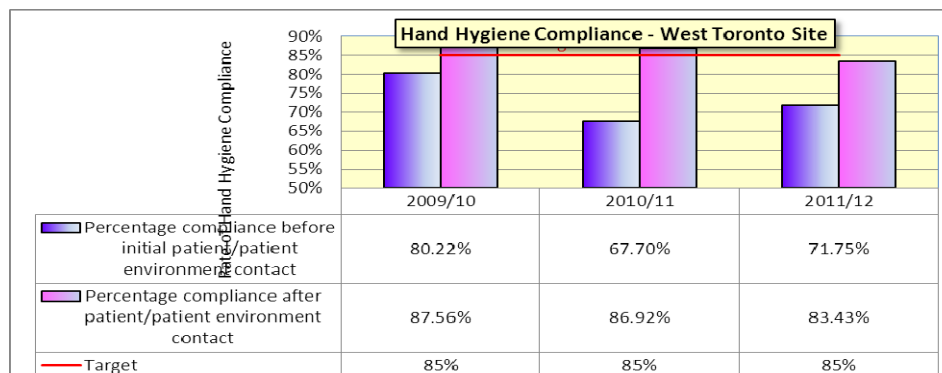
Trillium has a number of practices in place to help prevent and control infections, including a comprehensive hand hygiene program. Trillium also participates in the Ontario Hospital Association’s Clean Hands Protect Lives initiative. The results of Trillium’s hand hygiene observational audit report are presented below:

**Trillium Health Centre’s Hand Hygiene Data:**

<b>Mississauga Site</b>	<b>Target</b>	<b>2009/10</b>	<b>2010/11</b>	<b>2011/12</b>
Number of times hand hygiene was performed before initial patient/patient environment contact		740	2,274	2,121
Number of times hand hygiene was performed after patient/patient environment contact		1,010	3,345	3,349
Percentage compliance before initial patient/patient environment contact	85%	60.86%	65.40%	65.81%
Percentage compliance after patient/patient environment contact	85%	78.91%	81.67%	85.17%

<b>West Toronto Site</b>	<b>Target</b>	<b>2009/10</b>	<b>2010/11</b>	<b>2011/12</b>
Number of times hand hygiene was performed before initial patient/patient environment contact		146	197	254
Number of times hand hygiene was performed after patient/patient environment contact		183	186	292
Percentage compliance before initial patient/patient environment contact	85%	80.22%	67.70%	71.75%
Percentage compliance after patient/patient environment contact	85%	87.56%	86.92%	83.43%





**What can patients and their families do to help reduce their chances of infection?**

Patients and visitors can help reduce the spread of infection by performing proper hand hygiene. Hand sanitizer is conveniently located throughout the hospital. For more information please read about the Clean Hands Protect Lives campaign at [www.oha.com/cleanhandsprotectlives](http://www.oha.com/cleanhandsprotectlives).

**What is Trillium Health Centre doing to improve patient safety?**

At Trillium Health Centre, we are always looking at how we are performing and use different *performance indicators* to get a sense of where we excel and where improvements could be made. This information is essential to Trillium’s commitment to providing quality and safe care for its patients.

Our Board of Directors and Management Team believe it is important that the community we care for has access to this performance information. Trillium strongly supports the provincial government’s new public reporting regime because we believe it will inspire improved performance, enhance patient safety, and strengthen the public’s confidence in Ontario’s hospitals.

