

Information for Patients and Families

Patient safety is a top priority at Trillium Health Centre. Trillium’s goal is to reduce the number of hospital acquired infections. Hand hygiene is considered the single most important way to reduce hospital acquired infections.

Trillium has a number of evidence-based practices in place to help prevent and control infections, including a comprehensive hand hygiene program, including the Ontario Hospital Association’s Clean Hands Protect Lives initiative. The results of Trillium’s first hand hygiene observational audit report are presented below:

Trillium Health Centre’s Hand Hygiene Compliance Rates

Trillium-Mississauga	Sept 30, 2009
Percent compliance before initial patient/patient environment contact	57%
Percent compliance after patient/patient environment contact	78%
Trillium-West Toronto	Sept 30, 2009
Percent compliance before initial patient/patient environment contact	80 %
Percent compliance after patient/patient environment contact	85%

What is Trillium Health Centre doing to improve patient safety?

At Trillium Health Centre, we are always looking at how we are performing and use different *performance indicators* to get a sense of where we excel and where improvements could be made. This information is essential to Trillium’s commitment to providing quality and safe care for its patients.

Our Board of Directors and Management Team believe it is important that the community we care for has access to this performance information. Trillium strongly supports the provincial government’s new public reporting regime because we believe it will inspire improved performance, enhance patient safety, and strengthen the public’s confidence in Ontario’s hospitals.

For more information on Trillium Health Centre’s quality initiatives, please visit: http://www.trilliumhealthcentre.org/quality_safe_care/QualityInitiatives.html

For more information on the Ontario Hospital Association’s Just Clean Your Hands initiative, please visit: www.justcleanyourhands.ca.

What can patients and their families do to help reduce their chances of infection?

Patients and visitors can help reduce the spread of infection by performing hand hygiene when hands become soiled, and before and after entering a patient’s room. Hand sanitizer is conveniently located throughout the hospital. For more information about the importance of good hand hygiene practices, please read about the Clean Hands Protect Lives campaign at www.oha.com/cleanhandsprotectlives.

For more information on patient safety initiatives visit www.ontario.ca/patientsafety, www.ontario.ca/patientsafety, www.oha.com/patientsafetytips, and www.saferhealthcarenow.ca.

